			Queries regarding RFP "Impact Assessment Study on Madhya Pradesh Model of Financial Inclusion (SAMRUDDHI)"	
S.no.	Sender Organization	On Date	Query/ Request	Response
1	Sutra Consulting Pvt. Ltd. Bhubaneshwar	31st Oct. 2014	Query no. 1: Evaluation marking gives total 20 points for all 5 CVs (Page 14). Is it possible to give a division of marks for each of the CVs?	*Sufficient details are already given regarding the evaluation criteria and the point system.*
			Query no. 2: Evaluation marking suggests scoring for quality certification (Page 15). A. Are there specific marks for this? B. This type of certification may not apply to pure social research organizations. This clause may be reconsidered.	*Yes* *The quality Certification criteria does not mean that organization's without certification will not be considered.*
			Query no. 3: ToR specifies the sample size of 885 USB / CSP across various districts. The distribution of USBs across the districts under the planned sample if available can be given.	*USBs are spread over all the districts. Data will be made available to selected organisation.*
			Query no. 4: ToR suggests that 20 households from one village near each of 885 USB/CSP shall be covered which is about 17,700 sample HHs. Please confirm if our understanding is correct.	*Yes*
			Query no. 5: Please give some more details on scope of centralized repository of survey data and a dash-**RFP- Part B).** board web application because this would have budgetary implications (Page 8 & 9 of the RFP- Part B).	*The Web based dash board application will be used to monitor day to day activities as well as field data collection progress. The final report and data analysis will not be part of this application.*
			Query no. 6: Please specify whether hosting of the application will be done at client premises or government data center or on private cloud. In-case hosted at client premises, who will bear the infrastructure setup cost including licensing cost.	*Agency can host application on private cloud.*
			Query no. 7: Please specify whether consultant firm has to handover only the database to client or database and application both. Please clarify as thus will have implication on budget.	*Agency have to submit the complete clean data set and application software programme with code.*
			Query no. 8: The expected evaluation questions require both qualitative and quantitative tools. Please correct if qualitative assessment will form part of evaluation.	*Yes, Qualitative assessment will form part of evaluation*
2	PricewaterhouseCoopers Private Limited, Gurgaon-Haryana	01st Nov. 2014	1) sample size is 885 USB/ Customer Service Centers with confidence level of 99% and confidence interval of 3.25 - If the sample size is definite (885), what would confidence level of 99% and interval of 3.25 imply? Does this mean a valid sample size of 885?	*Yes, sample size is 885 USB/Consumer service centers.*
			2) If the sample size is defined as 885, kindly provide us with criteria for selection of the 885 USBs	*of 2047 total USB 885 USB to be reselected you have to suggest how you will be selecting the required sample.*
			3) Kindly provide district wise date of USB / CSCs operational, for eg. number of operational USBs in each district, year of establishment and turnover. This will enable us plan our sample better in the proposal.	*Data will be provided only to selected organisation.*
			4) Kindly provide list of banking institutions running these CSCs / USBs and their jurisdiction (for selection of village)	*Data will be provided only to selected organisation.*
			5) Timelines - We understand that the days mentioned are "working days"	*It is calendar days. Starting from date of signing MOU.*
			6) Financial Document 2 - Template for breakdown of professional fees is missing	*Corrected in the financial document 2.*
			7) Consultants may be provided 2 clear weeks to respond to the bid after receipt of clarifications on queries	*Date is fixed, there will be no change in schedule.*

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			8) In the evalution criteria of the proposed team, the total marks were shown as "20" for the total team composition. It would be appropriate , if the marks are divided among the experts according to the need of the assignment	*Sufficient details are already given regarding the evaluation criteria and the point system.*
			9) Can we be provided with the district wise spread of the USBs. i.e. the number USBs in each of the 50 districts in the state.	*Yes, Data will be made available only to selected organisation.*
			10) Can we get an average number or a range of villages covered under each USB.	*Yes, Each USB is covering on an average 5 villages.*
			11) Can we also be provided how the Scheme is being implemented and also the roles played by each of the stakeholders	*Search material related to SAMRUDDHI: Model of Financial Inclusion.*
			12)The number of Banks associated with the implementation of the scheme	*All lead banks i.e. around 8-12 banks (PNB, SBI, ICICI, BOI, CBOI, BOB, UBI, Allahabad Bank etc.)*
			13) While selecting the respondents, in which category should the research team keep respondents who have a Bank account but not through the SAMRUDHHI scheme.	*The respondents should include all bank account holders irrespective of SAMRUDDHI scheme.*